

**York BVRS CAC**

**2550 Kingston Rd. Suite 101**

**York, PA. 17402**

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Meeting Minutes

*April 5, 2017*

*Present:* Ashley Wilson OVR , Kayce Stoffa OVR, Maureen Staub OVR, Jaritza Nguyen CIL, Eric Orr CIL, Vicki Dettinger Fulton Financial Corporation; Larry Kauffman Advocate; John Eccleston and Denise Dellone AHEDD; Tony Schweitzer and Lori Leister Bell Socialization Services, Terri Johnescu GSK, and Deana Pecorale

*Next meeting:* June 8, 2017 3pm-5pm York District Office

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**Discussion**

- Follow Up -
  - CAC Survey Outcome
    - Made 640 flyers/surveys – provided 20 to each counselor – received 10 responses
    - Highest response was Tuesdays 3-5, Wednesdays 5-7, Thursdays 1-3, 3-5, or 5-7
- Staffing-
  - Maureen Staub – ERC – Will be working in Adams and Franklin Counties

- Stacey Collins – new supervisor – started April 3, 2017
- CAC/PaRC Review
  - Ashley Wilson and Kayce Stoffa are the only co-chairs from OVR
  - Is to be consumer driven
  - How do we recruit more individuals to join the CAC
    - Brainstorming/Suggestions –
      - It is a way for customers to have an alternative way to voice concerns about services without alienating counselor – can share experiences with other customers
      - Recruit – look at it from a business point of view
        - Help OVR & clients to know what a business wants/ is looking for
      - Clubhouse Model – peer to peer ran program
      - How do we come together – Employers and Customers
- Future Plans for CAC / Homework-
  - Goal is to become more of a CAC, rather than an “OVR update”
  - Homework: come back to the next CAC meeting with one of the following:
    - A new member
    - A new idea to share/ implement within the CAC